



### твіміті

# Off-shore Support Services

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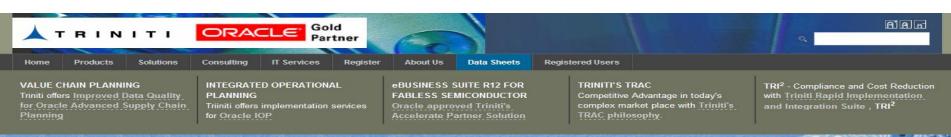
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Outsourced Services Portfolio

Customers

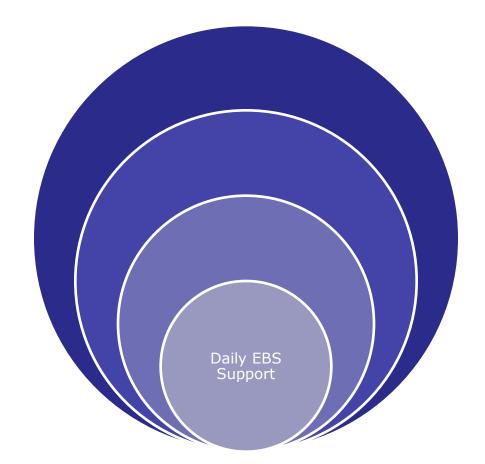
Triniti Advantage



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#### Triniti provides end to end support services for Oracle e-Business Suite

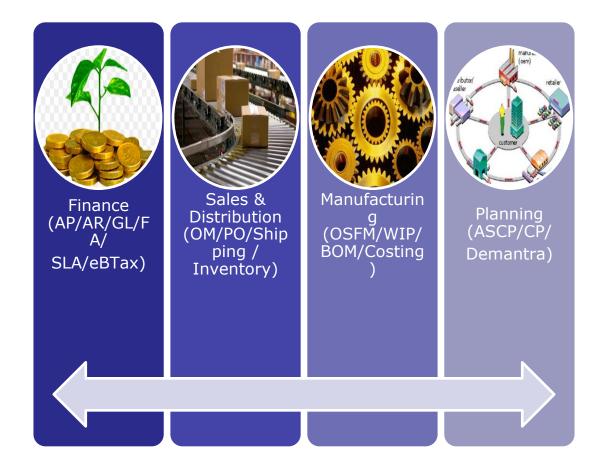


- Flexibility to have round the clock Oracle e-Business Suite support services
- Development services for customized solutions around Oracle eBS spanning across all RICE components
- Triniti can help you enhance your existing solution to help you realize better ROI from Oracle eBS
- Triniti could take up the task of following up with Oracle on SR/Bug resolutions, thereby freeing up time for client IT to focus on other key areas

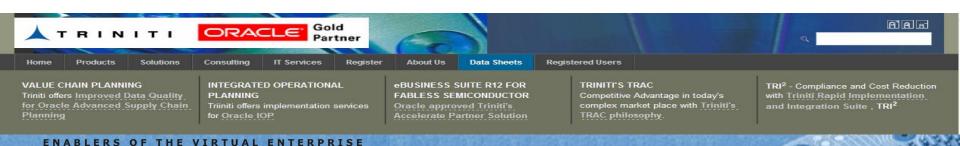




### Triniti provides services across the functional modules

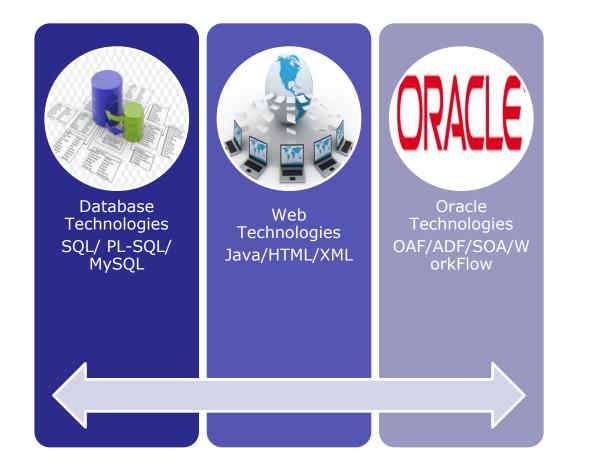


- Triniti's off-shore consultants come with vast working experience in Oracle eBS modules
- Triniti team is able to put together their varied implementation experience to the support setup thereby enhancing the overall Oracle eBS experience for the end user
- Team is competent enough to provide end to end support for the entire supply chain right from sourcing to shipping along with financial touch points through out the process





#### Triniti provides development services across the technologies



- Triniti can provide development services across various technologies
- Triniti consultants are well versed with evolving Oracle and nonoracle technologies
- Triniti off-shore teams possess the right skills for customized application development which can integrate seamlessly with Oracle eBS





## **Customers using Triniti off-shore support services**





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## **Triniti Advantage**

Consultants with End to End process understanding

Access to Senior level consultants for solution enhancements

Personalized / Dedicated teams

Efficient ticketing system to keep track of the progress

Flexible pricing options for off-shore support services

Competent workforce of techo-functional consultants

Flexible support hours



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## **Thank You**

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